



AIR LINE PILOTS ASSOCIATION INTERNATIONAL

THE WORLD'S LARGEST PILOTS UNION • WWW.ALPA.ORG

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OPEN LETTER TO THE PASSENGERS OF SPIRIT AIRLINES

Each day, the professional pilots of Spirit Airlines provide safe and reliable transportation to tens of thousands of passengers.

Over the past week, Spirit experienced an abnormal number of flight cancellations and delays, and we sincerely regret that our passengers were inconvenienced. Since then, Spirit pilots have stepped up and extended themselves to restore Spirit's flight operations. Many pilots flew extra flights to make sure our passengers could keep their travel plans, make those vacation memories, be reunited with their families, and attend weddings and funerals and celebrations.

We have every reason to believe our efforts have helped stabilize the operations.

- Our union leadership reached out to every Spirit pilot and encouraged them to pick up extra flying to the extent allowed under federal flight and duty time regulations. Pilots were standing by ready to step in quickly should a flight need them.
- The Air Line Pilots Association, Int'l, which represents Spirit pilots, deployed volunteers to assist Spirit Airlines in assigning pilots to certain flights so your flights did not get canceled.
- We continue to work with the Company to improve the reliability of the airline and assure coverage for upcoming flights.

As we enter the busy summer travel season, Spirit pilots will do everything we can to keep our operations on track and get you to your destinations and events on time.

Founded in 1931, ALPA is the largest airline pilot union in the world and represents over 57,000 pilots at 33 U.S. and Canadian airlines.