

AGENDA

TUESDAY, April 23, 2024

- 9:00 am - 9:15 am** **Welcome & Introduction**
- Capt. Tom Letson—ALPA ASO Professional Standards Chair
 - Capt. Travis Ludwig—ALPA ASO Pilot Assistance Chair
- 9:15 am - 11:45 am Committee Breakout Sessions – Invite Only Sessions
- 11:45 am - 12:30 pm** **Lunch**
- 12:30 pm - 1:00 pm Keynote Remarks and Formal Forum Opening
- Capt. Jason Ambrosi, President, Air Line Pilots Association, Intl
- 1:00 pm - 3:00 pm Understanding Generational Differences
- Mr. Herman Brown—Commissioner, Federal Mediation and Conciliation Services (FMCS)
 - Mr. Xavier Merizalde – Commissioner, FMCS
- 3:00 pm - 3:15 pm** **Break**
- 3:15 pm - 4:45 pm Chief Pilot Panel
- Capt. Brian Cink—Regional Director, Delta Air Lines
 - Capt. Robert Neader—Director of Flight Operations-Line, Envoy Air
 - Capt. Christopher Lum—Director, System Chief Pilot, JetBlue Airways
 - Invited—TBD
- 4:45 pm - 5:00 pm** **Closing Remarks**
- Capt. Tom Letson—ALPA ASO Professional Standards Chair
- 5:30 pm - 9:00 pm GROUP DINNER @ Hofbräuhaus
(bus departure@5:15 pm)

WEDNESDAY, April 24, 2024

- 8:30 am - 8:55 am **Chairs Introductions**
- 9:00 am - 10:00 am ALPA Pilot Assistance Resources Presentation
- Capt. Jason Graves—ALPA ASO Professional Standards Vice Chair
 - Capt. Travis Ludwig—ALPA ASO Pilot Assistance Chair
- 10:00 am - 10:15 am Break**
- 10:15 am - 11:45 am Conflict Resolution
- Professor Nantiya Ruan—UNLV, William S. Boyd School of Law
- 11:45 am - 12:45 pm Lunch**
- 12:45 pm - 1:45 pm Compassion Fatigue
- Capt. Travis Ludwig—ALPA ASO Pilot Assistance Chair
- 1:45 pm - 2:00 pm Update on Professional Standards 201
- Capt. Jason Graves—ALPA ASO Professional Standards Vice Chair
- 2:00 pm - 2:15 pm Break**
- 2:15 pm - 4:45 pm Interview Techniques for Empathy-based Conflict Resolution
- Mr. David Thompson—President, Wicklander & Zulawski and Associates
- 4:45 pm - 5:00 pm Closing Remarks**
- Capt. Tom Letson—ALPA ASO Professional Standards Chair