



Restricted Area Identity Card (RAIC) and Air Crew Screening

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Canada

Presentation overview

- CATSA background
 - History and mandate; Governance; At a glance; Service delivery model
- Restricted Area Identity Card (RAIC)
 - System; Key stakeholders; Process
- Air crew security screening
 - CATSA; Air crew

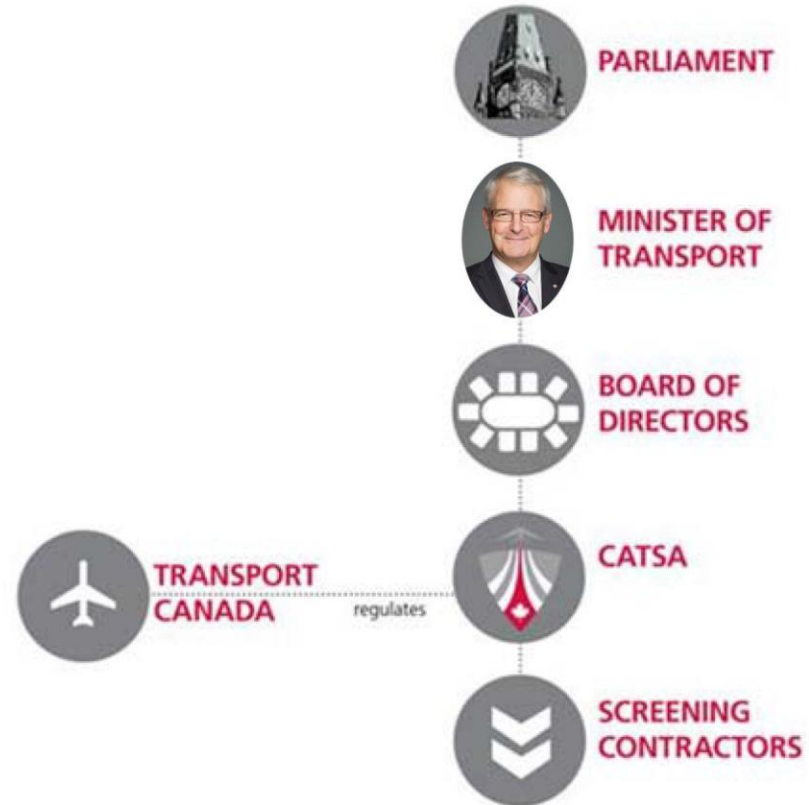
CATSA's history and mandate



- Created in 2002
- Crown corporation
- Regulated by Transport Canada
- Four areas of responsibility:
 - Pre-board screening
 - Hold-baggage screening
 - **Non-passenger screening**
 - Restricted Area Identity Card

CATSA's governance

- Crown corporation
- Report to Parliament via Transport Minister
- Board of Directors
- Regulated by Transport Canada
- Third-party screening contractors

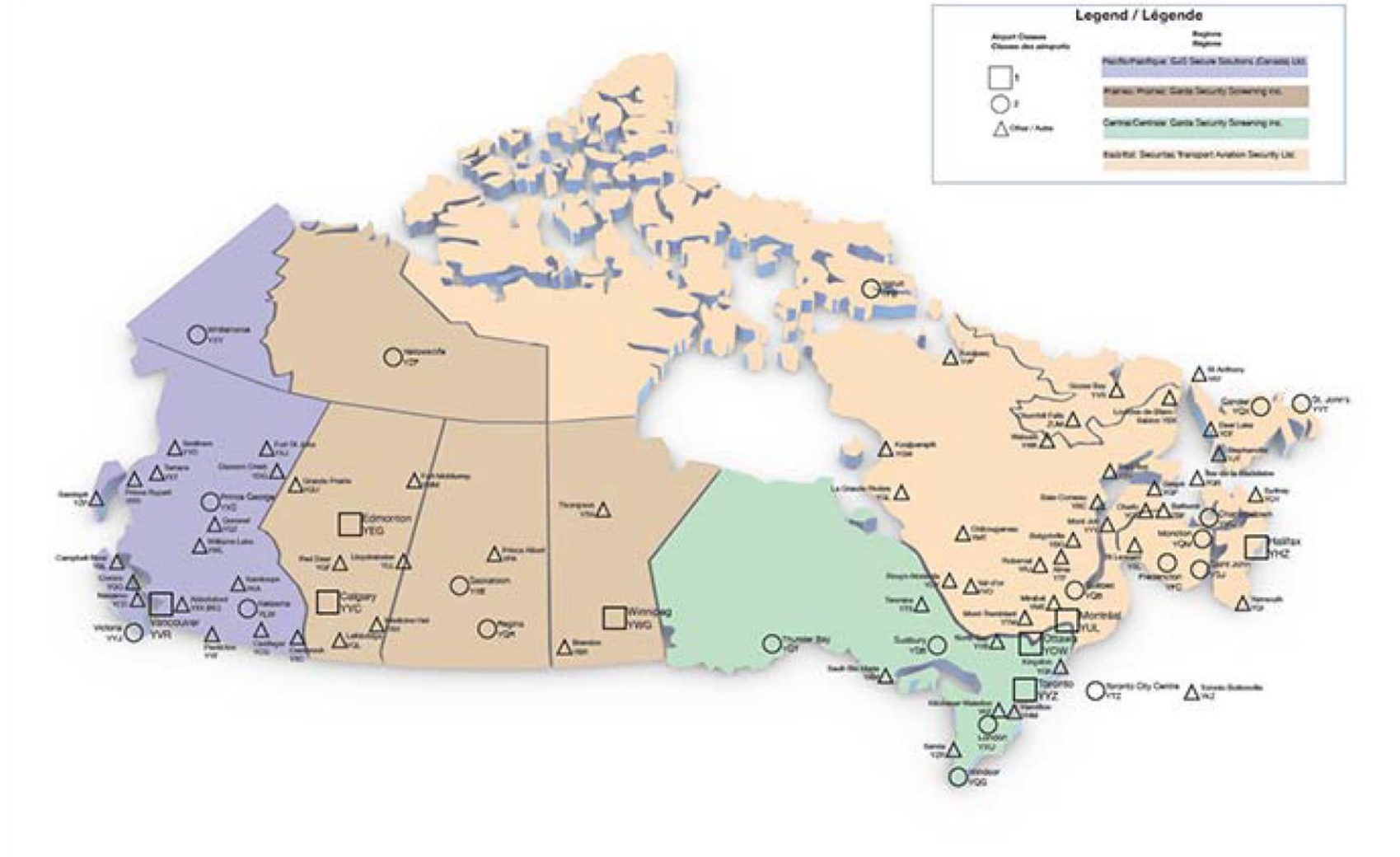



CATSA at a glance

- **89** designated airports
- **57.3 million** passengers
- **6,000+** screening officers



CATSA's service delivery model



A woman in a dark jacket and glasses is talking to a man in a white uniform with a RAIC badge. They are in an airport terminal. The woman is holding a black bag and a red suitcase. The man is holding a black bag and a white bag. The background shows other people and airport equipment.

RESTRICTED AREA IDENTITY CARD (RAIC)

RAIC system



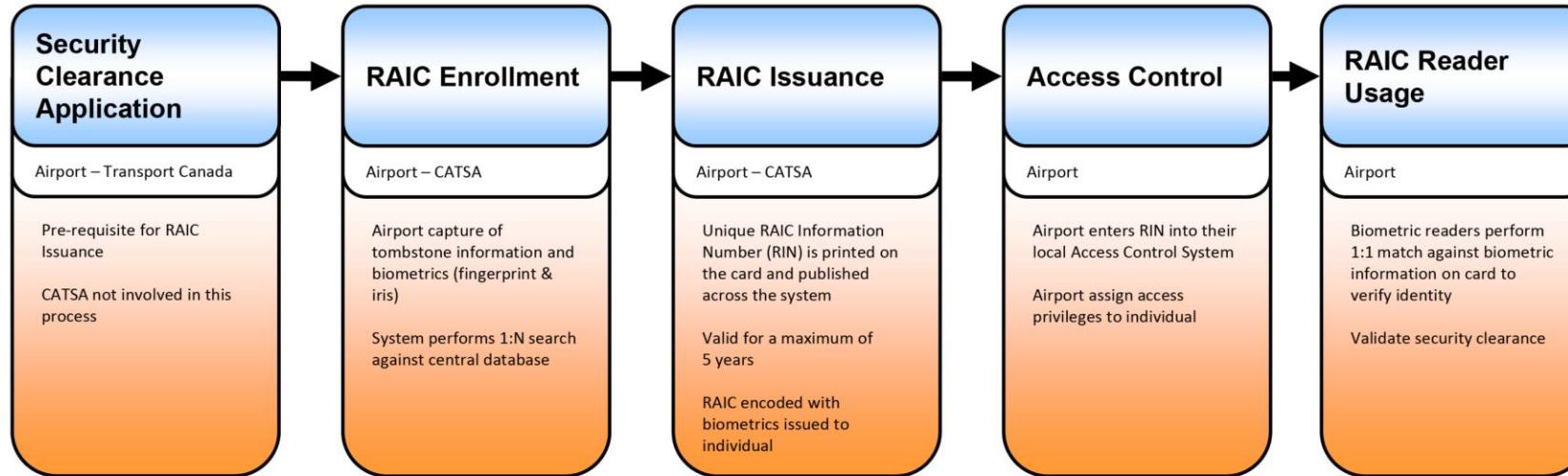
- Regulated requirement
- Credential and identity management system designed and maintained by CATSA
- Prevents fraudulent use of credentials
- Does not eliminate the need for screening
- Not access control

RAIC key stakeholders

- Transport Canada
 - Regulatory body
 - Receives applications; communicates clearance check results
- CATSA
 - Designs, develops, delivers RAIC system
 - Supply and maintenance
 - CID management and support
- Airport Authorities
 - Credential issuing authority
 - Access control policies, procedures and system management
 - RAIC airport database management
 - Ad hoc maintenance



RAIC process

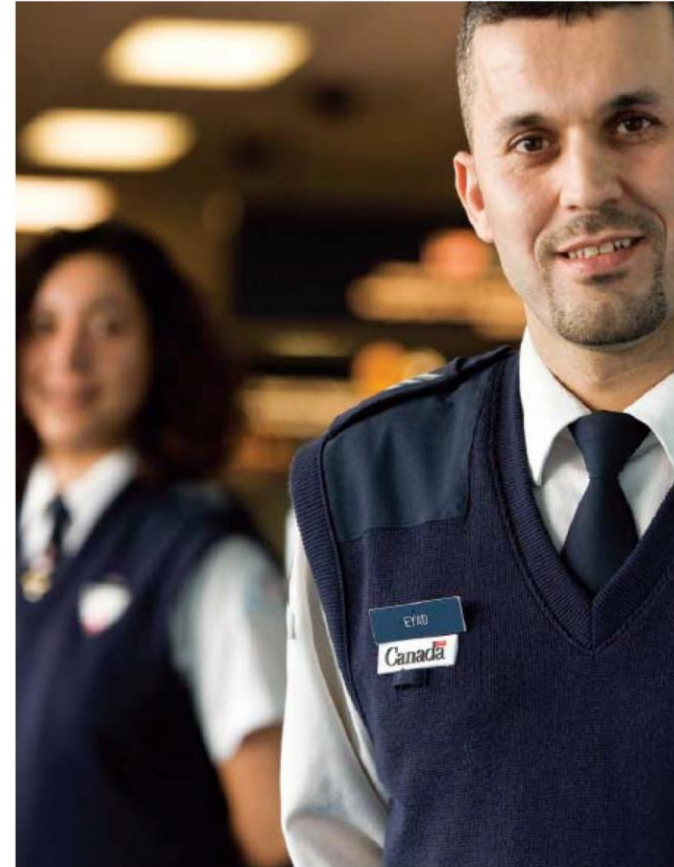


A photograph of an airport security checkpoint. A female air crew member in a dark uniform is standing next to a red suitcase. A male security officer in a light-colored uniform is smiling and looking at a handheld device. Other crew members and luggage are visible in the background. The image has a semi-transparent dark grey overlay.

AIR CREW SECURITY SCREENING

CATSA's role

- Security effectiveness
- Consistency of experience
 - Screening process
 - Courtesy, professionalism, respect
 - Compliance = improved speed
- Improvement mechanisms
 - Collaboration with associations
 - Issue resolution



Air crew role



- Be prepared
- Know what you can and can't bring
- Comply with the screening process
- Address issues through proper channels
- We're listening



Questions?



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